

SECTION 2

WARRANTY AND SERVICE

2-1. FMC WARRANTY

The FMC 2900R Warranty is stated below. Familiarize yourself with its content and meaning. Do not hesitate to direct questions concerning the warranty to your nearest FMC Recreational Vehicle Division motor coach dealer.

formation necessary to complete the form. The information on the form is essential and will enable the factory service department to help you with your warranty and repair services.

The form is also used when transferring the warranty on the coach to subsequent owners. It is

FMC 2900R WARRANTY

Subject to the provisions set forth below, FMC CORPORATION ("FMC") warrants to the first registered owner ("owner") of each new FMC motor coach ("FMC motor coach") that the FMC motor coach shall be free from defects in material and workmanship under normal use and service for a period of twelve (12) months from the date of delivery of the FMC motor coach to the owner, or until the FMC motor coach has been driven 12,000 miles, whichever first occurs ("warranty period"). FMC's obligation under this warranty is limited to repairing or replacing at its option any part found to be defective and reported to FMC within the warranty period.

This warranty does not extend to the engine, transmission, auxiliary power unit, tires and batteries. Warranties with respect to these items are provided by the manufacturers thereof and copies of such warranties are delivered with each new FMC motor coach. Warranty work on each such item will be performed by the authorized warranty service facility designated by the manufacturer of such item and requests for such warranty work should be directed to such facilities. All other

warranty work shall be performed at a service facility designated by FMC.

This warranty shall not apply to (1) normal deterioration due to wear or exposure; (2) normal maintenance services and the parts used in connection with such services; (3) repairs required as the result of accident, abuse, neglect, or failure to perform proper maintenance services; (4) any motor coach while being operated outside the United States and Canada; (5) any FMC motor coach on which the odometer mileage has been altered so that the actual mileage cannot be readily determined; and (6) parts or components repaired by anyone other than an authorized service facility or the use of any replacement part or component inferior to the original, if such repair adversely affects the performance or quality of, or causes damage to, such parts or components.

This warranty does not require FMC to change or improve the motor coach with any changes or improvements developed after its manufacture.

This Warranty is in lieu of any other warranties

or conditions, express or implied including without limitation the implied warranties of merchantability or fitness for a particular purpose. The remedies under this Warranty are exclusive and FMC neither assumes nor authorizes anyone to assume for it any other obligation.

In no event shall FMC be liable for consequential damages resulting from any breach of this Warranty, whether or not such breach is caused by FMC's negligence or the negligence of any of its representatives.

FMC CORPORATION
RECREATIONAL VEHICLE DIVISION
333 BROKAW ROAD
SANTA CLARA, CALIFORNIA 95050



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2-2. WARRANTY REGISTRATION

a. Warranty Registration and Transfer Form. A Warranty Registration and Transfer form must be completed and sent to FMC/RVD at the time you purchase your coach. This is done by the selling dealer. However, it requires your help, so please make certain the dealer receives the in-

submitted by the FMC/RVD dealer who made the sale of the used vehicle. So if you purchased a used FMC coach with an unexpired warranty, make certain the selling dealer has all the necessary information to complete the form. You can thereby benefit from the remaining warranty services on the vehicle.

b. Owner's Registration Card. Upon receipt of the Warranty Registration and Transfer form, we will send you two Owner's Registration Cards and a plastic case containing service center information on components used in your vehicle. These plastic cards will identify you as the owner and will supply all the information required by a service facility when you request warranty services. Present this card to the service facility performing the work, for all warranted or non-warranted services.


		RECREATIONAL VEHICLE DIVISION	OWNER REGISTRATION CARD
SERIAL NO.	MODEL	PURCHASE DATE	
S111A00001	2900R	12-1-72	
OWNER	JOHN DOE		
	123 NORTH MAIN ST.		
	ANYWHERE, USA		
DEALER	DELUXE MOTOR HOMES CALIF		
ODDMETER	00845		

Figure 2-1. Sample Owner Registration Card

c. Certificate of Warranty. Along with the Owner's Registration Cards you will receive your FMC 2900R Warranty and Certificate of Warranty Registration to certify that you are entitled to warranty services under FMC/RVD's warranty policy. We suggest that you retain this warranty and certificate in your owner's manual so that warranty data can be verified if the need arises.

d. Subsequent Owner Registration Cards. Two Subsequent Owner Registration Cards are included in this manual so that a subsequent owner can be registered. Please keep these cards intact so the next owner can benefit from informational updating and be kept aware of any new innovations that may be available.

If you are a subsequent owner, fill out one of the self-addressed, postpaid cards and mail it to the factory. It will prove beneficial to both you and FMC.

2-3. APPLIANCE WARRANTY REGISTRATION

Warranty registration of all appliances in the motor coach will be handled by the Recreational Vehicle Division of FMC, thereby relieving you of this responsibility.

2-4. SUPPLIER-WARRANTED ITEMS

As stated in the basic FMC 2900R Warranty, FMC/RVD warrants the entire coach with the exception

of five items. These are: Engine, Transmission, Auxiliary Power Unit, Tires, and Batteries.

The warranty statements for these items are contained in the plastic case which you will receive after the Warranty Registration and Transfer form has been received at our office. Familiarize yourself with the content and meaning of each statement. Do not hesitate to direct questions concerning these warranties to your nearest FMC/RVD Dealer or service center. Section 3 of this manual contains a complete list of authorized service dealers for the Chrysler Engine and Transmission. Tires can be serviced by one of the many Michelin dealers, and batteries by one of the many Prestolite or Gould dealers throughout the country. If needed, do not hesitate to request assistance from your FMC/RVD Dealer or the factory service department. If you need assistance from the factory service department, call the toll-free number listed in the front of this manual.

The Chrysler Engine-Transmission is warranted by the Chrysler Corporation. A definition of their responsibility on this unit is contained in the packet inside the cover of this manual.

2-5. NON WARRANTED ITEMS AND SERVICES

To assist you in determining which items and services are warranted and which are not, we are providing you some examples. The following items normally are not considered defects in material or workmanship and, as such, are not covered by the warranty. Accordingly, the costs of these items are the owner's responsibility unless an item is required to correct a defect in material or workmanship:

- Routine maintenance services such as lubrication, oil changes, tuneups, adjusting or cleaning the carburetor or fuel systems, aligning the front end, balancing wheels, rotating tires, adjusting brakes, and aiming headlights.
- Replacement of items such as spark plugs, ignition parts, fuel filters, air cleaner filter, oil filters, gaskets, and seals, used in connection with routine maintenance services.
- Repairs necessitated by accident, abuse or negligence.
- Repairs required as a result of failure to perform the owner's maintenance specified in this manual.
- Repairs required as a result of modifications

- not recommended or approved by the Recreational Vehicle Division of FMC.
- Normal wear or deterioration of such items as hoses, belts, upholstery, draperies, folding doors, soft trim, bright metal parts (i.e., grille, molding, bumpers), wiper blades, and brake linings.
- Adjustment of such items as transmission and accelerator pedal linkage, controls, parking brake, service brakes, or transmission bands.
- Loss of engine oil, lubricant, antifreeze, fresh water, refrigerant, and LP gas.
- Removal of engine carbon or sludge.
- Loss of use of coach, loss of time, inconvenience or other consequential damage including but not limited to, expense for gasoline, telephone calls, travel, lodging, loss or damage to personal property, or loss of revenues.

2-6. SERVICE AND REPAIR POLICY

We at the Recreational Vehicle Division of FMC Corporation want you to have the greatest possible satisfaction from the use of your motor coach. If any problem should develop after the coach is in use, we solicit your cooperation by asking that you contact one of the Recreational Vehicle Division's service facilities as listed in Section 3.

a. FMC/RVD Responsibility. FMC/RVD has established a nationwide network of service facilities. This network is connected by a "hot line" to our main service department in Santa Clara, California and is monitored 24 hours a day. In an emergency or if you are unable to receive satisfactory service at any of our service facilities, we invite you to call our service department on the toll-free number listed in the front of this manual.

As stated in the warranty under paragraph 2-1, FMC/RVD will repair or replace any part found to be defective as long as the vehicle is still within the warranty period. This includes reasonable labor to effect the repair or replacement of the part on the coach.

A service manual for the 2900R Motor Coach is supplied to our service facility repairmen. The manual covers all systems and components in your coach and provides the repairman with the information and instructions he needs to handle any repair task that might arise.

b. Owner's Responsibility. As the owner of an FMC 2900R Motor Coach, you are requested to perform certain functions related to the upkeep and maintenance of your vehicle, which will prolong the life of your coach and help us give you the service you expect.

- Report promptly any deficiency covered by the warranty to the FMC/RVD dealer from whom your coach was purchased.
- Follow recommendations for proper maintenance and operation of the chassis and body (Section 4).
- Follow recommendations for proper maintenance and operation of the appliances and equipment (Section 5).

c. Remote Areas. Situations may arise in a remote area where service from the established network of FMC's Recreational Vehicle Division service facilities is not available. We will do everything possible to assist you under circumstances such as these. However, you are requested to follow some simple steps so that we can respond in the most expedient manner:

(1) Call FMC/RVD's main service department on the toll-free "hot line" any time of the day or night. You will be advised where you may get service assistance to solve your particular problem.

(2) If you are directed to a local service facility, have the repairman call our service department on the "hot line". Instructions will be given to the repairman as to warranty authorization if warranty work is required. Also, technical information will be provided to enable the repairman to complete the repair task in the shortest possible time.

(3) Pay the service facility for parts and labor and make sure you receive a copy of the dated repair bill, marked paid. Then, at your convenience, submit a copy of the repair bill to the Recreational Vehicle Division of FMC, attention Service Department, for reimbursement. Be sure to include the following information with the request for reimbursement.

- Coach Serial Number
- Your Name (Owner)
- Mileage on vehicle at time of failure

If there are any questions regarding this procedure, contact any FMC/RVD service facility or the FMC/RVD service department.